



## Behind the scenes at Force Control Room

[Matthew Scott visits Force Control and custody suites](#)

[New Victim Services contract launched](#)

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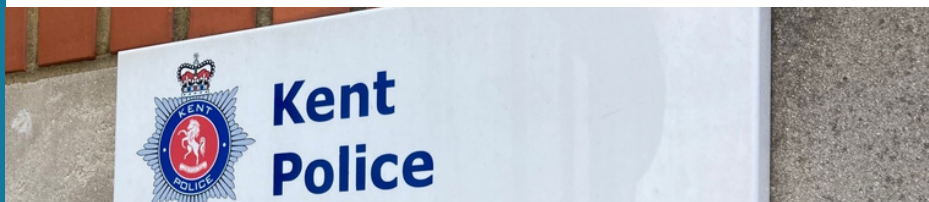
[International Women's Day](#)

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Kent's Police and Crime Commissioner, Matthew Scott visited the Force Control Room to see how well the recent improvement measures are working. In October last year there were considerable problems with the 101 service and just over half of all 101 calls were not answered. However, recent deployment changes mean that figure is down to just over 15%. The PCC says he'll continue to monitor the progress.

He also paid a surprise visit to the Custody Suite in Medway with two of our volunteer Independent Custody Visitors. ICVs check detainees are being looked after properly and conditions in the custody units are up to scratch. If you'd like to join them, please email us.



[contactyourpcc@kent.police.uk](mailto:contactyourpcc@kent.police.uk)  
[kent-pcc.gov.uk](http://kent-pcc.gov.uk)

# Victim Support Services

## Victim Services Contract

Victim Support has secured a £1 million per year contract to deliver support services to victims of crime in Kent and Medway for the next 4 years.

Victim Support was already providing the service, but had their contract renewed after promising to deliver tailored support for victims of all crime, specialised stalking and hate crime advocates, as well as additional aid for children and young people.

It will also include a new independent victim's satisfaction survey, to provide relevant feedback which partners can use to improve services.

At the recent launch Mr. Scott said, "Victim Support has always provided excellent help and advice, and now we can expand our service to provide even more bespoke support for victims of stalking and hate crime, as well as more help for children and young people."

Victim Support's Chief Executive Officer Diana Fawcett said, she was delighted to be able to extend the provision in Kent and reminded people they didn't need to report the crime to the police to be able to access support.

The charity can be contacted by phone or via their website.

Local contact 0808 168-9276

Supportline 0808 168-9111

[www.victimsupport.org.uk/resources/kent/](http://www.victimsupport.org.uk/resources/kent/)





## Antisocial Behaviour Survey



We have launched a very short survey, because we want to understand how antisocial behaviour affects you. According to police statistics, antisocial behaviour is falling across the county, but is that your experience? Have you reported it to the police or council? Please fill in this questionnaire to tell us more.

Go to:

[www.kent-pcc.gov.uk](http://www.kent-pcc.gov.uk)  
(or scan the QR code)

## International Women's Day

We visited the Pentagon Centre in Chatham this IWD. Thank you for coming to see us and talk to us about our Safer Streets initiatives.

## Recruitment

Thank you too if you came to see us at the Maidstone apprenticeship fair in the Leisure Centre! We were delighted so many talented young people are interested in joining Kent Police.



## New School Intervention Programme



Our new schools intervention programme, teaching children about online harm and healthy relationships is proving popular. Run by Collaborate Digital, youngsters listen to a presentation then get to make their own podcasts to reinforce the messages. You told us you wanted something like this in schools, so we have delivered.

## Rural Crime

Over the last few months the PCC has been meeting farmers and landowners to discuss rural crime.

We know persistent antisocial behaviour, fly-tipping and theft is a problem. But as you can see from their results, the Rural Task Force is making a difference.



@kent\_opcc



@KentPCC



@PCCKent



Kent PCC's office

# Victim Voice



Our **Victim Voice** campaign goes from strength to strength. This was the PCC speaking to Meopham Parish Council about it.

By clicking on the QR code you will find out about your rights as a victim and what support services you're entitled to. Or go to our website:



Scan the QR code for full details.



 SCAN ME

**Victim Voice ([kent-pcc.gov.uk](http://kent-pcc.gov.uk))**



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